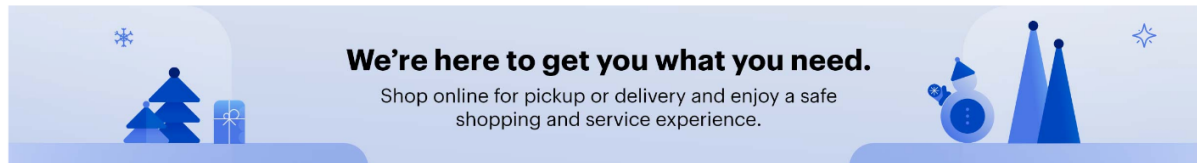



Canada-wide page

[Home](#) > Shop with Confidence

Shop with Confidence





We are updating our operations in Manitoba and Ontario to help you shop safely.
Learn about the changes in your province to shop with confidence in your community.
[Check what service my local stores are offering >](#)

Shop confidently throughout the holiday season



Low Price Guarantee

If you find a lower price anywhere else within 30 days of your purchase, we'll gladly match it.

[Learn more >](#)

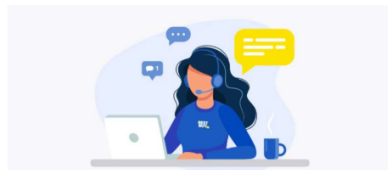


Extended Holiday Returns

You can return or exchange items purchased after October 29, 2020 through January 16, 2021.

[Learn more >](#)

Enjoy quick and convenient online shopping



Live chat with a Blue Shirt to get your questions answered in real-time.

Just look for the Live Chat with a Blue Shirt button on a large number of our product pages.



Get your order in as little as 1 hour with free Quick and Easy Store Pickup.

Plus take advantage of extended out-of-store Curbside Pickup Hours for your holiday shopping.

[Learn more >](#)



Enjoy free shipping and large item delivery.

We offer free shipping on orders over \$35 and in-home large item delivery for most of Canada.

[Learn more >](#)

How we're keeping our stores safe

We're closely following Health Canada's safety recommendations.

Our Blue Shirt advisors are ready to help get you what you need while maintaining proper physical distancing and store capacity.

Cleanliness is top-of-mind, so common surfaces are wiped down and sanitized regularly. Other modified services include hands-free demos, plexiglass at the registers, and more.

For the safety of our customers and team members, masks are now required at all of our stores.



Users arrive from store locator, global banner, Google, or other relevant touchpoints

Alert about affected provinces anchor to map component below

User sees Best Buy benefits that have always existed but may help you shop safely at this time

User sees our store safety measures that apply to all stores across Canada, regardless of restrictions or ordinances



Extended Curbside Pickup Hours

Take advantage of extended out-of-store Curbside Pickup Hours.

We're giving you more time to get your holiday shopping done while avoiding holiday lineups with our Quick and Easy Store Pickup service.

[Learn more >](#)



Best Buy Check-in

Save your spot in line at your local store with Best Buy Check-In.

Just follow the instructions at the store entrance to check-in, then do something nearby or wait in your car—we'll text or email you when it's your turn.



Store Locator

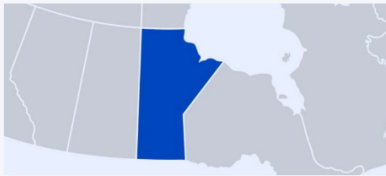
Know before you go by checking our store locator tool.

Look up your local Best Buy store to see the most up-to-date store hours, Curbside Pickup Hours, and the services being offered there.

[Check store locator >](#)

Users see additional ways they can ensure their safety

Shop with Confidence by Province



Manitoba

We're doing things a little differently in Manitoba. Learn how you can still get the tech you need by shopping online or using our Quick and Easy Curbside Pickup service.

[Shop with Confidence in Manitoba >](#)



Ontario

Our stores in the Toronto and Peel areas are operating with limited services, and some locations are temporarily closed. Stores in the rest of Ontario are open for shopping with limited capacity.

[Shop with Confidence in Ontario >](#)

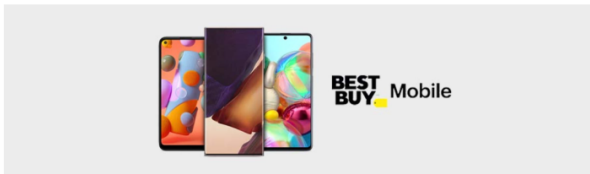


The Rest of Canada

For the rest of Canada, our stores are open for shopping with limited capacity. You can also get the tech you need delivered directly to your home, or get it the same day with our Quick and Easy Curbside pickup service.

Users in affected province can skip to this section from anchor link above; they can easily ID their province with map images and can get a preview/summary of the changes to their province/area

Services to make life a little easier



Get your phone plan activation started online.

This is the fastest, easiest way to get a new or upgraded phone plan. It'll also reduce the amount of time you spend at a store.

[Learn more >](#)



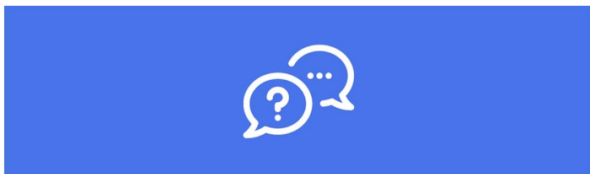
Get tech support, installation, and repairs from Geek Squad.

Our Geek Squad Agents are here to help with safe in-store repairs, in-home installation services, and 24/7 remote tech support.

[Learn more >](#)

Users can link to help pages to get more information on how in-store services are functioning right now and the safest way to access them

Have questions or need help?



We've answered common questions about Best Buy's response to COVID-19.

[Learn more >](#)



Find answers to other questions or get in touch with us through our Help Centre.

[Explore Help Centre >](#)

Users can find more COVID information if their questions were not answered above

Manitoba page - content pattern when entire province affected

[Home](#) > [Shop with Confidence Manitoba](#)

Shop with Confidence Manitoba

We're here to get you what you need, Manitoba.

Hey Manitoba, we're making some changes to keep up with provincial regulations to safely get you the tech you need.

Services that are still available



Quick and Easy Store Pickup.

Need your tech today, but want to limit your time in-store? You can get it in as little as 1 hour with Quick and Easy Curbside Pickup. Simply reserve and pay for your product online, then pick it up at the store.

[See how it works >](#)



Best Buy Check-in.

Instead of waiting in line for your order, service, or returns, you can save your spot in line and do something else while you wait. Just follow the signs at your store or get a Blue Shirt to help, and we'll tell you when it's your turn.



Mobile services.

Phone activations and trade-in services are still available. To reduce the time you spend in-store, you can get your phone activation started online.

[Start your phone activation >](#)



Geek Squad Services.

In-home TV and smart home setup services are temporarily paused, but all other Geek Squad services are still available. Our Geek Squad Agents are also always available with 24/7 remote support.

[Get remote support >](#)

Services that are paused



In-store transactions.

Customers are temporarily unable to make transactions or use their Best Buy Card at our stores. You can always make transactions online for home delivery or with our Quick and Easy Curbside Pickup Service.



In-store browsing.

For the time being, we are unable to allow browsing inside our stores, but a Blue Shirt can bring what you need to the store front for you. You can always get your tech by shopping online or using our Quick and Easy Curbside Pickup service.



Battery and electronics recycling.

Our stores are unable to take batteries and electronics for recycling right now. But hold onto them for now, we'll be able to take them at a later date.



Trade-in services.

Device trade-in services are unavailable at this time, but it's only temporary. Hang onto your old devices, and you'll be able to trade them in at a later time.

How we're keeping our Manitoba stores safe

We're closely following Health Canada's safety recommendations.

Our Blue Shirt advisors are ready to help get you what you need while maintaining proper physical distancing and store capacity.

Cleanliness is top-of-mind, so common surfaces are wiped down and sanitized regularly. Other modified services include hands-free demos, plexiglass at the registers, and more.

For the safety of our customers and team members, masks are now required at all of our stores.



Limited capacity



Frequent sanitization



Masks required



Modified services

Users arrive from Canada-wide page or store locator

Users see services that are still available in-store in their province

Users see the store services that are not available, are directed to alternative options when possible

User is reassured that we are still following the same safety protocols as the rest of Canada

Shop online and get what you need safely and conveniently.



Start Shopping

Learn about how we're working to keep
our customers safe across Canada.

Learn More



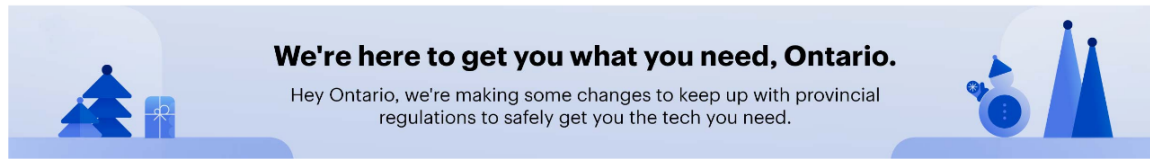
Users are reminded they can shop safely online at any time with home delivery

Users can return or continue to the Canada-wide page for more details about Canada-wide safety measures

Ontario page - content pattern when specific area is affected

[Home](#) > [Shop with Confidence Ontario](#)

Shop with Confidence Ontario



Service changes in Ontario



Toronto and Peel

Most stores in the Toronto and Peel areas are operating with limited services. You can still get all the tech you need by shopping online or using our Quick and Easy Pickup service.

[Learn more below](#) >



The Rest of Ontario

For the rest of Ontario, our stores continue to operate with limited capacity. To limit your time spent in-store, you can use our Quick and Easy Pickup service, or shop online.

[See what we're doing across Canada](#) >

Toronto and Peel

Temporary store closure: Brampton Appliance Clearance Center

Services that are still available



Quick and Easy Store Pickup.

Need your tech today, but want to limit your time in-store? You can get it in as little as 1 hour with Quick and Easy Curbside Pickup. Simply reserve and pay for your product online, then pick it up at the store.

[See how it works](#) >



Fast and free home delivery.

If you don't want to visit a store, you can shop online and get your tech delivered directly to your home. The best part: shipping is fast, and free for orders over \$35.

[Shop now](#) >



Mobile services.

Phone activations and trade-in services are still available. To reduce the time you spend in-store, you can get your phone activation started online.

[Start your phone activation](#) >



Geek Squad Services.

Some in-store repair and in-home installation services are still available at our store fronts. Our Geek Squad Agents are also always available with 24/7 remote support.

[Get remote support](#) >

Services that are paused



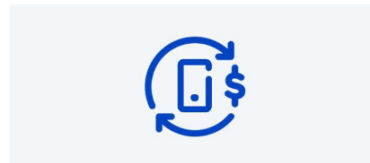
In-store browsing.

For the time being, we are unable to allow browsing inside our stores, but a Blue Shirt can bring what you need to the store front for you. You can always get your tech by shopping online or using our Quick and Easy Curbside Pickup service.



Battery and electronics recycling.

Our stores are unable to take batteries and electronics for recycling right now. But hold onto them for now, we'll be able to take them at a later date.



Trade-in services.

Device trade-in services are unavailable at this time, but it's only temporary. Hang onto your old devices, and you'll be able to trade them in at a later time.

Users arrive from Canada-wide page or store locator

Users see changes only apply to a specific area; they can continue on to see changes for Toronto and Peel or return to the Canada-wide page for the info relevant to the rest of Ontario

Users move into Toronto and Peel section and see any store closures

Users see services that are still available in-store in their area

Users see the store services that are not available, are directed to alternative options when possible

How we're keeping our Ontario stores safe

We're closely following Health Canada's safety recommendations.

Our Blue Shirt advisors are ready to help get you what you need while maintaining proper physical distancing and store capacity.

Cleanliness is top-of-mind, so common surfaces are wiped down and sanitized regularly. Other modified services include hands-free demos, plexiglass at the registers, and more.

For the safety of our customers and team members, masks are now required at all of our stores.



Limited capacity



Frequent sanitization



Masks required



Modified services

User is reassured that we are still following the same safety protocols as the rest of Canada

Users are reminded they can shop safely online at any time with home delivery

Shop online and get what you need safely and conveniently.



Start Shopping

Learn about how we're working to keep our customers safe across Canada.

[Learn More](#)



Users can return or continue to the Canada-wide page for more details about Canada-wide safety measures